

Disclosure Log West Devon Jan 2020

Ref	Subject Area	Request	Response	Response Date
1260756	ICT	<p>1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control and Public Protection/Licencing/Environmental Health? For each of the software systems listed in Q.1:</p> <p>2. When does each contract expire?</p> <p>3. What is the annual maintenance cost of each software system? 4. Are you planning to go to market for a different software system? If so, when?</p> <p>5. Does your IT strategy describe consolidating systems onto a single software system?</p> <p>6. How many users/licenses for each of the software systems listed in question system do you have?</p> <p>7. Who is the person responsible for your Software System?</p>	<p>1. Civica APP 2. January 2021 3. £38,000 4. Yes, Completed 5. Already consolidated 6. Enterprise 7. Mike Ward, Head of IT Practice, 01803 861234, Mike.Ward@swdevon.gov.uk</p>	02/01/2020
1283436	Environment	<p>For the years 2014-2019:</p> <p>1. How many recycling bins have been rejected due to contamination?</p> <p>2. How many fines have been given out and the total monetary amount of fines set for contaminated recycling bins?</p> <p>3. How much have rejected recycling bins cost the council?</p>	<p>Prior to 01/12/2018, information on contamination was collected through a mixture of hard copy and digital means. The two information streams were not consolidated at the time and to do so now would require too much staff time to consolidate now. For the period 01/12/2018 - 30/11/2019:</p> <p>1. 3718 2. 0 3. We do not assign a cost to the Council for rejected recycling. As our policy is to not collect contaminated recycling it does not incur costs at the relevant re-processors. The time crews take to report contaminated recycling likely impacts operational efficiencies as well as any challenges from residents impact the time of back office staff. However, this time/loss of efficiency has not been calculated as a monetary value.</p>	02/01/2020

Ref	Subject Area	Request	Response	Response Date
1263352	Environment	Does the council have any templated letters, templated wording or templated paragraphs that can be used by council officials, when composing letters to either accept or reject representations made in respect of Penalty Charge Notices for parking, bus lane or moving traffic contraventions? If yes, please provide copies.	Copies of wording available upon request.	07/01/2020
1287960	Environment	Questions relating to Penalty Charge Notices where such a penalty is issued in relation to a police vehicle.	West Devon Borough Council has not been involved in any tribunal cases where the appellant was a Police Force.	07/01/2020

Ref	Subject Area	Request	Response	Response Date
1293909	Finance	Does your authority still maintain a Local Welfare Assistance scheme?	No, West Devon does not still maintain a Local Welfare Assistance scheme. Devon County Council received £1.4m in 2013/14 but passed the funds and responsibility to its smaller district councils, including West Devon. West Devon, however, then closed its scheme in March 2016.	07/01/2020
1276543	Licensing	<ol style="list-style-type: none"> 1. Is West Devon Borough an Article 4 area relating to HMOs (changing of use from c3 to c4)? 2. Do HMO properties require mandatory acoustic insulation and the passing of a sound test? 3. Are there plans for a single VOA (council tax) banding for HMO properties? 4. Is there any extra costs for every additional rooms, e.g. if the number of rooms goes above 5? 5. How much does it cost to renew a license? 6. What is the population of West Devon Borough? 	<ol style="list-style-type: none"> 1. There are no Article 4 Areas relating to HMOs. 2. No 3. The VOA determine the CTAX banding, not the Council. 4. No 5. £330 6. Information not held. See ONS website: www.ons.gov.uk 	07/01/2020

Ref	Subject Area	Request	Response	Response Date
1288430	Democratic Services	<p>From September 2017 to today, all records of meetings, minutes, letters and email correspondence between Philip Morris International (pmi.com) members of the council's health committee.</p> <p>From September 2017 to today, all records of meetings, minutes, letters and email correspondence between Philip Morris International (pmi.com) and the council's public health employees. Note to information officer: Philip Morris International may also be represented by employees at the lobbying firm Crosby Textor Fullbrook (CTF) so it should be included in any search.</p>	<p>West Devon Borough Council has no responsibility for Public Health matters which lie within the remit of Devon County Council, as a result no correspondence between the Council, its Officers and PMI or CTF is held.</p> <p>The Freedom of Information Office at Devon County Council can be contacted via the following link: https://www.devon.gov.uk/accesstoinformation/freedom-ofinformation-request</p>	08/01/2020
1290468	Elections	<p>I would like the following data from the 12th December 2019 General Election:</p> <ol style="list-style-type: none"> How many people were registered to vote by post in your constituency? How many postal votes were received? How many votes were marked as invalid? What was the result of the postal vote by party? 	<ol style="list-style-type: none"> 12,991 11,464 (of which 11,207 were valid) 257 (due to either missing postal vote statement, missing ballot paper, want of a signature, want of a date of birth, want of both a signature and date of birth, mismatched signature, mismatched date of birth or both mismatched signature and date of birth) Postal ballot papers and polling station ballot papers have to be mixed at the counting of the votes so impossible to provide this information. 	08/01/2020
1295738	ICT	Please provide total number of ransomware attacks on your organisation over the last 2 calendar years.	<p>2019 - 0</p> <p>2018 - 0</p>	09/01/2020

Ref	Subject Area	Request	Response	Response Date
1293995	ICT	Please provide a list of tenders issued by (or for) your IT department/function covering the period of Jan 2015 to Jan 2020.	There have been no tenders issued by (or for) our IT department/function during the period of Jan 2015 to Jan 2020.	09/01/2020

Ref	Subject Area	Request	Response	Response Date
1283419	Licensing	<p>1. The number of licenced dog breeders in your local authority during the periods 1st October to 30th September: a) 2016/17; b) 2017/18; c) 2018/19</p> <p>2. For the period 01/10/18 - 30/09/19, please provide:</p> <p>a) the number of breeding licences issued in this period to licence holders who have bred one or two litters</p> <p>b) the number of breeding licences issued in this period to licence holders who have bred three or more litters</p> <p>c) A breakdown of star ratings (from 1 to 5 stars) issued to all licenced dog breeders</p> <p>d) The number of licence applications refused over this period</p> <p>e) The number of unannounced inspections that have taken place over this period, and the number which resulted in remedial action required by the licence holder or revocation of a licence.</p> <p>3. Your fee structure for licensing of dog breeding establishments.</p> <p>4. The number of breeding licence holders in your authority who are part of a UKAS accredited scheme.</p> <p>5. How many licenced breeders in your area have failed to comply with licensing condition 6.5?</p> <p>6. The total number of breeding bitches present at licensed premises in your local authority.</p>	<p>1.</p> <p>a) 4</p> <p>b) 5</p> <p>c) 92.</p> <p>a) We don't hold this information</p> <p>b) We don't hold this information</p> <p>c) 5 x 1 star; 1 x 4 star; 3 x 5 star</p> <p>d) 0</p> <p>e) 0</p> <p>3. Your fee structure for licensing of dog breeding establishments can be found on our website: https://www.westdevon.gov.uk/article/862/Licensing-Fees</p> <p>4. We don't hold this information</p> <p>5. 0</p> <p>6. 64</p>	09/01/2020
1296362	ICT	<p>1. Is your current IT Service Management function/software based in house or Outsourced to a 3rd Party?</p> <p>2. Please provide name of the ITSM software application in use?</p> <p>3. What's the lifetime value of the contract, over how many years?</p> <p>4. As part of the existing contract how many support operatives (agents) are licenced/subscribed to use the solution?</p> <p>5. When is the contract due for renewal?</p> <p>6. How was the current solution procured - directly with the Vendor, through a Framework or via G Cloud?</p> <p>7. What are your published procurement thresholds for tendering purposes?</p> <p>8. What is the Authority's strategy with regards to Cloud solutions as opposed to In House installations?</p>	<p>1. In House Service Desk</p> <p>2. Sunrise</p> <p>3. Don't know. Renewed yearly £3333</p> <p>4. 15 concurrent licences</p> <p>5. September 2020</p> <p>6. Directly with the Vendor</p> <p>7. £20k</p> <p>8. Each system or platform is evaluated and where cost/practicality allow, cloud would be selected</p> <p>9. Yes</p>	13/01/2020

Ref	Subject Area	Request	Response	Response Date
		9. Has the council ever procured through G Cloud Framework?		

Ref	Subject Area	Request	Response	Response Date
1293984	Environment	<p>I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.</p> <p>For each of the different contracts below, can you please provide me with all the information using the questions below:</p> <ol style="list-style-type: none"> Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services. Lift service and maintenance – Service contract for lift service and maintenance. Food – Service contract that is focused around catering services. General waste services contracts – The organisation's primary general waste service contract. Laundry services where clothes/linen can be washed and ironed. <p>Contract profile questionnaire for each type of contract:</p> <ol style="list-style-type: none"> Supplier/Provider of the services Total Annual Spend – The spend should only relate to each of the service contract listed above. A description of the services provided under this contract please includes information if other services are included under the same contract. The number of sites the contract covers The start date of the contract The end date of the contract The duration of the contract, please include information on any extensions period. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. 	<p>Service – Cleaning</p> <ol style="list-style-type: none"> Devon and Cornwall Cleaning 2. £26481.60 Office Cleaning 3 Sites Commenced 2008 approx. Rolling annual contract Rolling contract – is being tendered this year however Stuart Truss Senior Specialist Assets stuart.truss@swdevon.gov.uk 01803 861243 <p>Service – Lifts</p> <ol style="list-style-type: none"> South West Lifts 2. £360.00 Service quarterly 2 passenger lifts 1 site 15/06/2019 6. Rolling annual contract Rolling annual contract Stuart Truss (See above) <p>Service – Lifts</p> <ol style="list-style-type: none"> Schindler 2. £1060.06 Service quarterly 2 x platform lifts 1 Site 15/06/2015 6. 14/06/2020 5 years Stuart Truss (See above) <p>Service – Food – No food contract in place</p> <p>Service – General Waste</p> <ol style="list-style-type: none"> Biffa 2. £8395.69 General waste weekly/fortnightly collections and wheelie bin hire. 3 Sites 28/10/2013 6. Annual rolling contract Annual rolling contract Stuart Truss (See above) <p>Service – Laundry – No laundry contract in place</p>	14/01/2020

Ref	Subject Area	Request	Response	Response Date
1282622	Revenues and Benefits	<ol style="list-style-type: none"> Please provide a list of all the organisations who provide Support Exempt Accommodation within the Local Authority? What is the current highest achieved gross rent in Support Exempt Accommodation in the Local Authority for both selfcontained and shared accommodation? What is the current average achieved gross rent in Support Exempt Accommodation in the Local Authority for both selfcontained and shared accommodation? What is the current lowest achieved gross rent in Support Exempt Accommodation in the Local Authority for both selfcontained and shared accommodation? 	<p>1. West Devon Care Providers: Livewest; Young Devon; Hollywell Housing Trust; Golden Lane Housing; Gilead Foundation; Shared Lives South West; The Guinness Partnership</p> <p>2. Highest gross rent for Support Exempt accommodation £332.96 - Shared Accommodation £247.40 - Self Contained</p> <p>3. Average gross rent for Support Exempt accommodation £248.34 - Shared Accommodation £148.71 - Self Contained</p> <p>4. Lowest gross rent for Support Exempt accommodation £101.13 - Shared Accommodation £101.54 - Self Contained</p>	14/01/2020
1284758	Revenues and Benefits	Please send a full list of businesses/charities/Ltd companies that have become newly liable for business rates between and including the 1st-15th Dec 2019.	Spreadsheet available upon request.	16/01/2020
1298710	Revenues and Benefits	Please send a full list of businesses/charities/Ltd companies that have become newly liable for business rates between and including the 15th-31st Dec 2019.	Spreadsheet available upon request.	16/01/2020
1300900	Environment	<p>Refuse and recycling services:</p> <ol style="list-style-type: none"> Do you have responsibility for delivering recycling and refuse services (e.g. bins)? If so, is that service delivered in-house by the council or outsourced to a contractor/contractors? If outsourced, please provide the name of the contractor. When the procurement contract for this service is set to expire or be renewed. 	<ol style="list-style-type: none"> Yes we have responsibility for delivering recycling and refuse services. This service is delivered by a contractor. FCC Environment. This contract will run until at least 31st March 2027 but has the option to extend for a further 8 years. 	16/01/2020

Ref	Subject Area	Request	Response	Response Date
1293939	Environmental Health	<ol style="list-style-type: none"> The number of CPN warnings issued from Oct18-Dec19. The number of CPNs issued from Oct18-Dec19. Brief details of the circumstances/reasons why issued. The number of breaches of those CPNs. The number of fines/Fixed Penalty Notices imposed for failure to comply with those CPNs. Details of the fines imposed/other court orders made for failure to comply with those CPNs. The number of PSPOs issued from Jan19-Dec19, and those in consideration for the future. The number of fines/Fixed Penalty Notices issued for breach of those PSPOs. Do the council use private contractors to enforce PSPOs? 	<ol style="list-style-type: none"> One One Issue to a person who was recording vehicles and people in the street, then posting the videos on social media with derogatory comments attached One One Fixed penalty Notice for £100 None None No 	16/01/2020
1293923	Environmental Health	<ol style="list-style-type: none"> Does your local authority have a policy for issuing Community Protection Warnings/Community Protection Notices? Do you use Community Protection Warnings/Community Protection Notices when there is other legislation in place that could be applied? Do you have any systems of oversight to ensure that Community Protection Notices are being used correctly? Does your local authority use pre-written Community Protection Warnings/Community Protection Notices where the issuing officer 'fills in the blanks'? How do you apply the 'detrimental effect' threshold required for the issuing of a Community Protection Notice? What information about the appeal process is given to Community Protection Notice recipients? Is information about Community Protection Warnings/Community Protection Notices that have been issued shared with relevant interested partners, such as housing or police? What training is given to officers that issue Community Protection Warnings/Community Protection Notices, in terms of content and duration? 	<ol style="list-style-type: none"> Policy on our website: www.westdevon.gov.uk/asb No The behaviour of the subject of the CPN would be discussed at a multi-Agency meeting prior to send a warning letter and prior to issuing the CPN. The CPN is signed of by the head of dept. Yes Causes nuisance or harm and having a detrimental effect on the local community. Within the CPN is a paragraph detailing how and where an appeal can be made. The address of the appropriate Magistrates Court is provided. Yes All CPN's are signed by the Head of Dept who fully aware of the legislation. Individual Officers who propose the CPN have been trained locally on the legislation. 	16/01/2020
1290925	Environmental Health	Questions relating to Gull Control	We do not carry out any gull control activities.	17/01/2020

Ref	Subject Area	Request	Response	Response Date
1293955	Licensing	Motor Vehicles registered for public hire i.e. Taxi/Private Hire/Hackney Carriage that were either issued a new or renewal licence in the period 1st Oct 2019 to 31st Dec 2019.	Spreadsheet available upon request.	17/01/2020
1293405	Environmental Health	Please can you email me a copy of the report for the Cantonese Kitchen in Tavistock.	Document available upon request.	17/01/2020
1295041	Environmental Health	Please could you send me the full inspection report for food hygiene in relation to the following establishment: Thariks Tandoori Indian Restaurant, 67 West Street, Tavistock, PL19 8AJ.	Document available upon request.	17/01/2020
1299200	Environmental Health	I would like to know how many complaints your council has received for 'nuisance smells/odours' as covered by the Environmental Protection Act 1990. Please provide data dating back to 2015 and separated by year if held.	We do not record our nuisance complaints into separate types of complaint types and as such cannot provide an answer to your request.	17/01/2020
1287956	Revenues and Benefits	Questions related to subsidy awards for the period 17/18 and 18/19.	Spreadsheet available upon request.	17/01/2020
1275119	Revenues and Benefits	1. How many households made an unsuccessful claim for a disabled band reduction on their council tax bill during 2018/19? 2. How many households made a successful claim for a disabled band reduction on their council tax bill during 2018/19? 3. How many households were successfully claiming a disabled band reduction on their council tax bill as of 5 April 2019? 4. How many households paid council tax during 2018/19? 5. What is your policy in relation to backdating a successful claim for a disabled band reduction to a council tax bill? 6. What methods do you use to make residents aware of the existence of the disabled band reduction to a council tax bill?	1. Unable to identify 2. 34 3. 218 4. 24,367 5. We will backdate to six years if qualification criteria met for period. 6. We make residents aware on the bills and website.	20/01/2020
1275322	Housing Advice	Questions about commissioning services for survivors of domestic abuse.	We do not commission these services but we contribute to services commissioned by Devon County Council. They would hold records of the service provision.	21/01/2020
1281267	Housing Advice	Questions about the number of children being placed in refuges in our area.	There are not any refuges within our Local Authority area so we do not have children placed here.	21/01/2020
1300898	Data or Intelligence	Can you send us a link to your Social Value and/or Procurement Policies	Our procurement policies are as set out in our contract procedure rules which can be found under Part 4(6) of the following page: www.westdevon.gov.uk/article/3691/Our-Constitution	22/01/2020

Ref	Subject Area	Request	Response	Response Date
1301031	ICT	<ol style="list-style-type: none"> 1. How would you categorise your council? 2. Approximately, what population does your council serve? 3. Have you implemented any cloud based solutions? 4. What percentage of your solutions are cloud based? 5. What cloud providers are you utilising? 6. Which of the following do you agree is a benefit of implementing cloud solutions? 7. Which of the following do you agree is a drawback of implementing cloud solutions? 8. Are there any other benefits and downfalls of implementing cloud solutions that are important? 9. What are the major barriers to adopting cloud in your setting? 10. Please could you state what other major barriers you have in regards to adopting cloud solutions. 	<ol style="list-style-type: none"> 1. District 2. We do not hold this information. Please ask the Office of National Statistics (ONS): www.ons.gov.uk/aboutus/transparencyandgovernance/freedomofinformationfoi 3. Yes 4. 5% 5. None directly 6.- 10. is not data we hold because it is requesting an opinion 	22/01/2020
1283413	Housing Advice	<ol style="list-style-type: none"> 1. How many pregnant women have registered with your local authority as being in need of temporary or supported accommodation in the last five calendar years (2015-2019)? 2. Do you ask for proof of pregnancy and, if so, how? 	<ol style="list-style-type: none"> 1. The Council does not hold the information you have requested. The information we record includes whether a household has children or includes an individual who is pregnant, however these are not separated out. 2. Regarding pregnancy proof; we ask for a MATB1 certificate to be provided or will ask someone to attend their surgery for confirmation if it is prior to the first 3 months. 	22/01/2020
1288495	Housing Advice	<p>Please can you provide me with the following:-</p> <ol style="list-style-type: none"> 1. West Devon's policy on assessing housing need, local connection and levels of finance/income to be eligible to register for affordable/low cost housing for sale. 2. The total number of households on Devon Home choice for rented affordable/social housing, with a local connection to Lamerton. Showing data on bed need and banding. 	<ol style="list-style-type: none"> 1. West Devon Borough Council do not get involved in the sale of low cost/affordable housing but the policy for assessing housing need in relation to registering to rent social housing is available online at www.devonhomechoice.com/useful-information-0#Policy_Procedures 2. It is not possible for us to know how many people have a local connection to Lamerton. People can have a local connection through residency, past residency, employment or family connections and it is not possible to record all of this information on someone's application. 	22/01/2020
1305790	Revenues and Benefits	Please send a full list of businesses/charities/Ltd companies that have become newly liable for business rates between and including the 1st-15th Jan 2020.	Spreadsheet available upon request.	23/01/2020

Ref	Subject Area	Request	Response	Response Date
1305807	Revenues and Benefits	Please send a full list of businesses/charities/Ltd companies that have become newly liable for business rates between and including the 15th-31st Dec 2019.	There were no businesses or charities opened between the dates of the 15th December 2019 - 31st December 2019 for West Devon Borough Council.	23/01/2020

Ref	Subject Area	Request	Response	Response Date
1302307	Democratic Services	Are you aware of Historic England's Heritage Champion Initiative? Does your local authority currently have an appointed Heritage Champion and if so, when were they appointed? Do you have the name/contact details of the Heritage Champion? If you do not have a Heritage Champion, do you have any plans to appoint such a person?	It is possible that various Members of the Council may be aware of this Initiative. I am unable to provide any contact details as West Devon Borough Council does not currently have an appointed Heritage Champion amongst its Membership, nor does it have any immediate plans to appoint to such a role.	24/01/2020
1294596 1279234 & 1276790	Revenues and Benefits	Please provide me with a complete and up-to-date list of all business (non-residential) property rates data.	www.westdevon.gov.uk/article/4033/Business-Rates-Data-forfrequent-Freedom-of-Information-Requests	27/01/2020
1302018	Environmental Health	The number of noise complaints received in the area the local authority covers, and also what these complaints are in relation to, for example, dogs barking at night, or unsociable behaviour etc. The time period both these elements need to cover is: 1st January 2018 to 31st December 2019.	Our noise complaints are logged together with other types of nuisance complaints and we do not record each complaint by type. As such we are unable to answer your request.	27/01/2020
1306077	Revenues and Benefits	For the most recent year you have data for, how many businesses in your area are in receipt of: 1. business rates relief of any kind? 2. 100% business rates relief?	www.westdevon.gov.uk/article/4033/Business-Rates-Data-forfrequent-Freedom-of-Information-Requests	27/01/2020
1310123	Finance	1. Could a list please be provided of all publicly owned works of art which have been sold by the council since January 2009? Could the name of the work, where it was being displayed, and the price it was sold for please be provided? 2. How were the funds raised used by the council?	The Council doesn't own any paintings, photographs, sculptures or electronic Art. The local library and the local schools come under Devon County Council's jurisdiction.	28/01/2020

Ref	Subject Area	Request	Response	Response Date
1297111	Revenues and Benefits	<p>Please provide me with the following:</p> <ol style="list-style-type: none"> addresses and rateable values of Commercial properties that are within your District Council up to a rateable value of £15,000 who are eligible for, but not currently receiving small business rate relief; and the names of the owners of those properties referred to in Q1. 	<p>1. www.westdevon.gov.uk/article/4033/Business-Rates-Data-for-frequent-Freedom-of-Information-Requests The Property list holds all business rated properties in the Council area. The Relief list will show the details of any companies that receive small business rates relief.</p> <p>2. The Council considers that this information is exempt and should not be disclosed. Disclosure of this information would prejudice the commercial interests of either the rate payer or the Council and is therefore considered to be exempt in accordance with s43(2) of the Act (commercial interests) and s31 (1)(d) of the Act in that it would prejudice the ability of the Council in its assessment and collection of NNDR.</p>	28/01/2020

Ref	Subject Area	Request	Response	Response Date
1299304	Revenues and Benefits	<p>Please provide a complete and up-to-date list of all business (nonresidential) property rates data for your local authority, and including the following fields:</p> <ul style="list-style-type: none"> - Billing Authority Property Reference Code (linking the property to the VOA database reference) - Account Holder - Firm's Trading Name (if applicable) - Full Property Address (Number, Street, Postal Code, Town) - Occupied/Vacant - Date of Occupation/Vacancy - Actual annual rates (charged in Pounds) - Details of any reliefs or discounts applied to the account- <p>Rateable Value</p>	<p>As part of your request you have also sought the Account details and a list of sole traders liable for NNDR. The Council considers that this information is exempt and should not be disclosed. Disclosure of this information would prejudice the commercial interests of either the rate payer or the Council and is therefore considered to be exempt in accordance with s43(2) of the Act (commercial interests) and s31 (1)(d) of the Act in that it would prejudice the ability of the Council in its assessment and collection of NNDR. Furthermore we are unable to provide the data for the actual rates charged in pounds.</p>	28/01/2020
1297147	Human Resources and Payroll	<ol style="list-style-type: none"> Was the provision of First Aid training the subject of a framework or contract process? Could you advise what the local authority pay for 'First Aid' training of all kinds at the council? How many individuals were trained and how many training courses delivered (please specify course name). 	<p>Please note that West Devon Borough Council are in a shared staff partnership with South Hams District Council, and this response is across both authorities.</p> <ol style="list-style-type: none"> Neither. We book courses as and when we required them. £2831 + VAT (over 2 years) 17 First Aid at Work and 2 First Aid at Work Requalification 	28/01/2020

Ref	Subject Area	Request	Response	Response Date
1300899	Property and Leisure	<p>Leisure centre services:</p> <ol style="list-style-type: none"> Does your local authority have responsibility for delivering leisure centre services? If so, is that service delivered in-house by the council or outsourced to a contractor/contractors? If outsourced, please provide the name of the contractor or contractors delivering the service. When the procurement contract for this service is set to expire or be renewed and whether there are any break clauses or dates within the contract. 	<ol style="list-style-type: none"> Yes. This service is outsourced to a contractor. Fusion Lifestyle. The contract is for 25 years which started on 1st December 2016. 	28/01/2020
1309204	Finance	<p>Please can you provide me with the following info:</p> <ol style="list-style-type: none"> A list of all existing/outstanding borrowing, identifying for each: the source; the type; the maturity date; the interest rate; whether the rate is fixed or variable. The extent (if any) to which the Authority has lent to any wholly owned companies. The name of the officer responsible for Treasury Management borrowing decisions. 	<ol style="list-style-type: none"> Spreadsheet available upon request. N/A Pauline Henstock - Deputy Section 151 Officer Lisa Buckle - Head of Finance and Section 151 officer 	28/01/2020

Ref	Subject Area	Request	Response	Response Date
1310040	Finance	Questionnaire related to procurement practices.	Copy available upon request.	28/01/2020
1305623	Finance	Questions related to public outdoor play facilities spending including capital, revenue and maintenance costs.	We don't have any Council owned play parks, swings, slides etc. within its responsibility, the play parks are owned and maintained by the individual parish councils.	28/01/2020
1293288	Housing Advice	How many people aged 16-24 presented to the local authority as homeless in 2017/18 and 2018/19?	In 2017/18 there were nine 16-24 years olds who presented as homeless. In 2018/19 the figure was 13.	29/01/2020
1288432	ICT	<ol style="list-style-type: none"> Has the Council appointed/plan on appointing IAO's? Whom is responsible for the leading IAO structure? What is the IAO structure in terms of how the role is allocated? Whom is responsible for reviewing and implementing any training needs for the IAO's? Spend on IAO training over the past 5 years. 	<ol style="list-style-type: none"> Yes Siro Given to heads of departments Data protection officer £0 - delivered in house 	29/01/2020

Ref	Subject Area	Request	Response	Response Date
1298850	ICT	<p>Please provide the following information:</p> <ol style="list-style-type: none"> 1. Number of employees at the council 2. Web Filtering a) Provider b) License Expiry c) Annual Cost 3. Email Filtering a) Provider b) License Expiry c) Annual Cost 4. Cloud Access Security Broker a) Provider b) License Expiry c) Annual Cost 5. Multi Factor Authentication a) Provider b) License Expiry c) Annual Cost 6. Do you use Office 365? 	<ol style="list-style-type: none"> 1. Approx. 350 2.a) Trustwave b) Nov 2020 c) £7,800 3.a) Mimecast b) March 2020 c) £12,000 4. N/A 5.a) Safenet b) Gemalto c) £7,600 6. No 	29/01/2020
1304729	ICT	Does your organisation use physical fax machines?	No	29/01/2020
1312393	Licensing	Please could you kindly advise whether West Devon Borough Council operates a selective licensing scheme.	No, we do not operate a selective licensing scheme in this area.	30/01/2020
1311622	Environmental Health	Can you give me a list of results of the reviews and assessments of local air quality for 2019?	www.westdevon.gov.uk/article/4594/Air-Quality	31/01/2020